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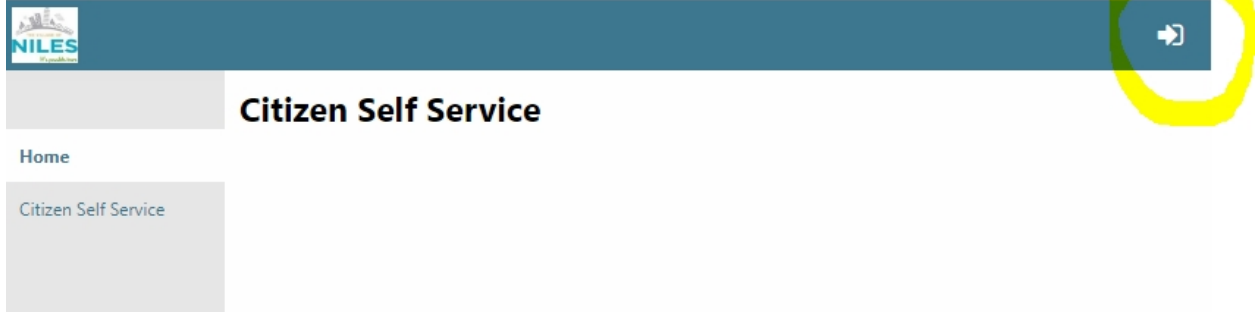
Utility Billing Citizen Self Service How to Log in to Your Account

Once you have registered your email and created an account you can log in anytime to manage your account.

Go to www.vniles.com, click the Online Bill Pay button and then [Utility Billing Portal](#) to begin.

STEP 1: Log In

Click the Log In Icon



STEP 2: Log in

Type in your email and password and Click "Sign In" to access your Niles Citizen Self Service account.

A screenshot of the Tyler Identity login page. The page features the Tyler Identity logo at the top, which includes a stylized 't' made of dots and the text "tyler identity" and "a total tyler solution". Below the logo is the tagline "Identify. Authenticate. Empower.". The main content area is a white box with a light gray border. Inside this box, it says "Sign in to your account" followed by two input fields: "Email" and "Password". Below the input fields is a link that says "Register for a new account" and a blue button labeled "SIGN IN". At the bottom left of the white box, there is a link that says "Forgot password?".

From here you can manage your account(s)

Account Settings

Home
Citizen Self Service

Account Information

Now logged in as	YourEmail@EmailWebsite.com
Last successful login	3/15/2021
E-Mail address	YourEmail@EmailWebsite.com

Linked Accounts

Existing accounts can be "linked" to your self-service user id. These links give you quick access to an account's details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as "link to account" or "remove" will appear below. Click a module's "link to account" to reach the page where new account links can be created, and where additional instructions are provided.

Customer Accounts [link to account](#)

There are currently no linked accounts

Utility Billing Accounts [link to account](#)

Account	Customer
There are currently no linked accounts	

[Go To Module Homepage](#)

STEP 3: Don't forget to logoff when you are done

YOUR NAME

Home

My Account

Log Out